

### TERMS AND CONDITIONS

<b>Organiser</b>	Dutch Lady Milk Industries Berhad (Co. Reg. No.: 196301000165/5063-V)
<b>Promotion Name</b>	<b>Friso Gold x 99 Speedmart Mini Smart Home Blind Box Promotion</b>
<b>Promotion Period</b>	The Promotion period is from 1 June 2026 to 31 July 2026, ending at 23:59:59 (both dates inclusive).
<b>Eligibility</b>	The Promotion is open to all Malaysian citizens and permanent residents residing in Malaysia aged 18 years and above with valid identification number (MyKad or MyPR) as at 1 June 2026 (" <b>Participant</b> ").
<b>Entry Method</b>	<p><b>Participation Mechanism</b></p> <ol style="list-style-type: none"> <li>1. Purchase two (2) units of Friso Gold Step 3 or Step 4 (1.2kg) in a single receipt at any participating 99 Speedmart outlets in Malaysia.</li> <li>2. Present the qualifying receipt at the payment counter to redeem one (1) Mini Smart Home Mystery Blind Box (design allocated at random), while stocks last. Redemption is subject to availability at the outlet and on a first-come-first-served basis.</li> <li>3. Scan the QR code displayed in-store and/or on promotional materials during the Promotion Period and submit the required details via WhatsApp or the designated platform stated in such materials, including a clear photo/image of the qualifying receipt as proof of purchase.</li> <li>4. Each qualifying receipt may be used to submit as one (1) entry. Receipts that are duplicated, altered, incomplete, damaged, or illegible may be rejected at the Organiser's discretion.</li> </ol>
<b>Prizes &amp; Draw</b>	<p><b>Weekly Lucky Draw</b></p> <ol style="list-style-type: none"> <li>1. A total of two hundred (200) prizes will be awarded throughout the Promotion Period, with fifty (50) winners selected each week ("<b>Weekly Draw</b>").</li> <li>2. Each Weekly Draw will be conducted from all valid entries received within the applicable draw period as determined by the Organiser.</li> <li>3. Each prize consists of one (1) complete Mini Smart Home set comprising of six (6) different designs (as determined by the Organiser). Prize images shown in advertising materials are for illustration only.</li> <li>4. Each Participant may win multiple times, provided that each win is supported by a different valid entry and a different qualifying receipt.</li> <li>5. Winners will be announced and/or contacted using the contact details provided in the entry, in accordance with the Organiser's verification and fulfilment process.</li> </ol>
<b>Winner Notification</b>	<p><b>Winner Verification &amp; Prize Fulfilment</b></p> <ol style="list-style-type: none"> <li>1. The Organiser may require winners to provide additional information and/or documents for verification, including original receipt(s) and identification for validation.</li> <li>2. If a winner cannot be contacted, fails to provide the requested verification information within the timeframe specified by the Organiser, or is found to be ineligible, the Organiser reserves the right to forfeit the prize and select an alternative winner.</li> <li>3. Prize collection and/or delivery arrangements (including method, timeline and location) will be communicated by the Organiser to the verified winners.</li> </ol>
<b>Additional Terms</b>	<ol style="list-style-type: none"> <li>1. The Organiser reserves the right, in its sole discretion and without prior notice, at any time to amend these Terms and Conditions, change the Promotion Period, substitute any prize with another item of similar value, and/or cancel, terminate or suspend the Promotion in whole or in part. Continued participation constitutes acceptance of any such amendments to the Terms and Conditions.</li> <li>2. The Organiser, and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever suffered, including but not limited to indirect or</li> </ol>

	<p>consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Promotion, as well as the redemption, collection, delivery and/or utilisation of any prize, to the fullest extent permitted by law.</p> <ol style="list-style-type: none"><li>3. In the event of a manufacturing defect, the winner must return the prize to the Organiser at the winner's own cost, undamaged and in its original packaging for a replacement within two (2) weeks from the prize delivery/collection, failing which the prize will not be replaced. No cash alternatives, exchanges, or refunds or extensions will be offered.</li><li>4. The Organiser's decision on all matters relating to the Promotion (including the selection of winners and verification of entries) is final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.</li><li>5. By participating, Participants consent to the collection, processing, use and disclosure of their personal data for purposes of administering the Promotion, including contacting winners, verification and prize fulfilment, in accordance with the Personal Data Protection Act 2010 ("PDPA") and the Organiser's applicable policies.</li><li>6. The Organiser shall be entitled to publish, use and/or display the names, photographs, likenesses and/or submitted materials of the Participants and/or winners for publicity, advertising and/or trade purposes, in any media or platform whatsoever (including digital, online and social media), worldwide, without further compensation or prior notice, to the fullest extent permitted by law. By participating, each Participant irrevocably consents to such use and agrees that they shall have no right to make any claim, demand or compensation of any kind against the Organiser arising from or in connection with the use of their entries and/or materials by the Organiser.</li><li>7. For a more detailed description of our privacy practices, please refer to our Privacy Policy at <a href="https://www.frisogold.com.my/privacy-policy">https://www.frisogold.com.my/privacy-policy</a>.</li><li>8. These Terms and Conditions and the Promotion shall be governed by the laws of Malaysia and Participants agree to submit to the exclusive jurisdiction of the Courts of Malaysia.</li><li>9. You may access and request for correction of your personal data, limit the processing of your personal data, or contact us with any enquiries in respect of your personal data as follows:  Friso Gold Careline Telephone No.: 1800-81-3854 E-mail address: <a href="mailto:frisogoldcareline@frieslandcampina.com">frisogoldcareline@frieslandcampina.com</a></li></ol>
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